



MITCHELL E. DANIELS, JR., *Governor*

JAMAL L. SMITH, *Executive Director*

ICRC No. PAha12031013

██████████,
Complainant,

vs.

AMANDA PAPPAS,
Respondent.

NOTICE OF FINDING

The Deputy Director of the Indiana Civil Rights Commission ("Commission"), pursuant to statutory authority and procedural regulations, hereby issues the following findings with respect to the above-referenced case. Probable cause exists to believe that an unlawful discriminatory practice has occurred. 910 IAC 1-3-2(b)

On March 12, 2012, ██████████ ("Complainant") filed a complaint with the Commission against Amanda Pappas ("Respondent") alleging discrimination on the basis of disability, in violation of the Indiana Civil Rights Law (IC 22-9, et seq). Accordingly, the Commission has jurisdiction over the parties and the subject matter of this complaint.

An investigation has been completed. Both parties have had an opportunity to submit evidence. Based on the final investigative report and a review of the relevant files and records, the Deputy Director now finds the following:

The evidence establishes that Complainant is an individual with a disability. She utilizes a service animal to assist her with daily activities. On February 1, 2012, she attempted to enter Respondent's establishment, a place of public accommodation. The law provides that service animals must be permitted to accompany an individual with a disability and make exceptions to any no pet policy for the allowance of service animals. The record shows that Respondent refused to admit Complainant's service animal. There is no dispute that Respondent owner requested that Complainant take her service dog outside. The Civil rights Law entitles individuals with disabilities full and equal enjoyment of the goods, services and facilities of public accommodations.

Based upon the above findings, probable cause exists to believe that an unlawful discriminatory practice may have occurred. A public hearing is necessary to determine whether a violation of the Indiana Civil Rights Law occurred as alleged herein. IC 22-9-1-18, 910 IAC 1-3-5 The parties may agree to have these claims heard in the circuit or superior court in the county in which the alleged discriminatory act occurred. However, both parties must agree to such an election and notify the Commission, or the Commission's Administrative Law Judge will hear this matter. IC 22-9-1-16, 910 IAC 1-3-6



August 27, 2012
Date

Joshua Brewster, Esq.
Deputy Director
Indiana Civil Rights Commission